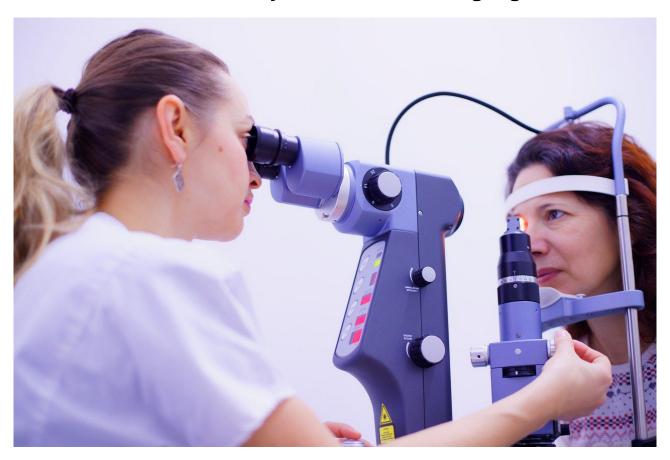




Autor: Vaz de Almeida

Health Literacy uses inclusive language



Having health literacy means that those who communicate must reinforce the correct access, understanding and use of health information, trough the encoding/decoding process (Hall, 1980) with the responsibility to promote inclusive, formal and informal communication. Literate organizations are also responsible for preparing teams to know how to give the correct access, understanding and use of their services (Brach et al., 2012).

1/1